



UPDATE

From the AGM

October 22nd, 2021

CRRA Members Weekly Update

Asst. General Manager Community Letter

Happy Friday CRR!

At this point the bathhouse door project is essentially ready to go. We're finalizing field testing and the last bit of training for staff is scheduled for Monday/Tuesday of next week. The system is scheduled to go live on Wednesday the 27th. There's signage posted by each PIN pad giving instructions on the *PIN# format, so hopefully problems will be minimal. As a back up, if you have a cell phone on hand, you can always call Central and, just like getting through the gates as a guest, you can speak with them and they'll be able to open the door to whatever bathroom you're at when you call.

Speaking of gates, we wanted to share a quick status update of what's happening with some of the hardware issues we're working through at the moment.

We now have two spare gate operators (the white towers that raise and lower the lower the gate arms 85,000 times a month) back in inventory, so anything we lose in that area should be able to be repaired pretty quickly.

We're down two intercoms - one at the outside lane at Main Gate and one at the outside lane of Eagle Mountain Gate. When we started having trouble with them, we contacted the manufacturer who confirmed that those two pieces of hardware were part of a known "problem" batch of hardware. They asked us to send them

back for repair or replacement. As of yesterday I got an update from them that they had been processed into engineering for service and that we should get an update from them soon.

We're down a guest pass QR scanner on the inside lane at Legion. We're working on a replacement for that and will be relocating the equipment at that lane to be mounted directly on the gatehouse instead of on the pedestals currently in use. We would like the QR scanner replacement and hardware relocation to occur at the same time and are in the process of making those arrangements.

We continue to have an issue with gate arms staying up after a vehicle has passed through. This is affecting one or more lanes at all gates. The root cause of the problem is that there are garage door style sensors mounted to the outside of the operators. Depending on how fast a vehicle passes through and the proximity, the sensor doesn't always catch the event properly. The solution is to go back to the in-ground loops. The challenge there is that several of the loops are going to need to be replaced or relocated. That's not overly difficult or overly expensive, and our Facilities & Public Works Dept. can do the work no problem, but it is significantly time consuming. There are only so many man-hours to go around based on current staff, so while we're very aware of the needs around this work, it will take some time before we're able to address all the problem areas.

One last thing to mention this week is that the most current, updated Rules & Regulations has been posted to the Connect Resident portal. It has answers to a lot of common questions I receive on a regular basis regarding owner responsibility for guests and vendors, firearms discharge, the Association's ability to enforce rules of the road, etc. You can review them by clicking [here](#), logging in, clicking 'View All' next to 'Forms & Documents', unchecking everything but 'Association Documents', and you'll find it right at the top.

I believe that's it for this week, but make sure you take a note of the address change for submission of mail-in payments in the

Announcements section below.

Have a great weekend, and enjoy this fantastic fall weather!

Best Regards,

Racey Cave

Asst. General Manager

Blast From the CRR Past

Wonder what the community was like 17 years ago? Check out the monthly publication, "Highlights & Footnotes", the Association used to produce back in the day:

[May 2004](#)

[June 2004](#)

[July 2004](#)

Town Hall Events

There are town hall events scheduled for the following areas. If you'd like to speak directly with members of the Board of Directors representing your neighborhood, this is a great opportunity.

Eagle Mountain Campground

Date: Saturday, Oct. 23rd

Time: 1:00pm - 3:00pm

Location: 1st St Bathhouse Pavilion

Beaver Forest

Date: Friday, Nov. 5th

Time: 6:00pm - 8:00pm

Location: Fireplace Room (below the POA offices)

Trunk Or Treat

Trunk or Treat is happening at the Rec Center on Friday, October 29th from 5pm to 8pm. Come out for a spooky good time! We're also taking candy donations at the POA and the Rec Center and would very much appreciate anything you can spare!

Community Sale

The Community Sale will be happening at the Tubing Company/Pickin' location outside Eagle Mountain Gate on Saturday, October 30th from 8:00am - 12:00pm. Advance reservations aren't required, just show up with your own display/tables/chairs/etc. and \$10 (cash only) to cover the set up fee. If you have any questions, just email Jan Adams at janadams@mycrra.com.

Fall Cleanup Event

On November 6th from 10am to 12pm, we will have a community cleanup day at Riverside Pool Parking lot. Afterward from 12pm to 2pm, we will have music and food for those residents who want to participate. Please be mindful of Covid-19 practices as is appropriate.

We ask residents to help clean up around the community or bring any trash that the needs to be removed from their property.

For those who want to volunteer to clean around the community common areas, please arrive at Riverside Pool by 9:30am and we will supply you with a safety vest, gloves, and trash bags. If you are planning on volunteering, please email janadams@mycrra.com by November 2nd.

Otherwise, if you are bringing large articles to throw out we are accepting most items except tires, paint, batteries, oil, or other similar hazardous/toxic materials that require specialized disposal. You can bring the items you want to throw out between 10am and 12pm.

Afterward, we invite all residents to participate in listening to

some live music and enjoying some hot dogs, hamburgers, and refreshments being provided by FirstService Residential.

Keep in mind food is on a first come first serve basis and is only for residents, so please remember to bring your resident ID.

If you have any questions, email Jan Adams at janadams@mycrra.com. We look forward to seeing you there!

A Message From Your Environmental Conservation Committee

The Navaho Indians referred to coyotes as God's Dogs. They can be found throughout North America. They eat both meat and vegetables but primarily eat rodents. They are territorial pack animals but their cubs often do not survive due to predation, disease, weather and other natural causes. Their average life span is five years and they are often killed or trapped by humans. They can be helpful to the environment because they may eliminate bird predators and/or nuisance wildlife. Human attacks by coyotes are very rare. Source: predatordefense.org

Job Openings

We want you to join our team here at the Coosawattee River Resort!

We offer paid time off, paid health insurance, and paid national holidays for all full-time employees.

We have job openings in the Housekeeping Dept. starting at \$10/hr.

We have a job opening in Patrol starting at \$10/hr. To apply, click [here!](#)

We have job openings for a Maintenance Technicians starting at \$12.00/hr.

Front Desk, Central Monitoring Department, Gate Attendant, and

Amenities Staff positions are available at \$10.00/hr.

Serious applicants please call 706-640-4010 or email your resume to michelekellogg@mycrra.com.

Announcements

- There will be a meeting of the Finance Committee on Tuesday, October 26th @ 3:00pm ahead of the Board meeting the following Saturday. Registration is not required. To attend, simply click [here](#) or copy/paste the following link into your browser once the meeting has begun:

<https://us06web.zoom.us/j/84684292489>

- There will be a meeting of the Board of Directors on Saturday, October 30th at 9:30am at the Water Tower. This meeting will be an in-person/Zoom hybrid meeting. If you prefer to attend in person you are free to do so, but we continue to encourage attendance via Zoom due to remaining concerns around COVID-19. Registration is required. You can register by clicking [here](#), or by copying/pasting the following link into your browser:

https://us06web.zoom.us/webinar/register/WN_eRXCJkA8QKyH_KUp4ZG-qQ

- If you would like to address the Board, please submit your request in writing to raceycave@mycrra.com by noon on Wednesday, October 27th and include the subject of your address so the Board can gather any materials or information they may need to address your request ahead of time.
- **The mailing address for FirstService Residential to submit payments has changed.** Any new mailouts you receive from FirstService Residential (such as payment coupons for annual dues next year) will have the updated address, you only need to be aware of this if you are originating a mailing rather than responding to one. The new address is:

FirstService Residential
PO Box 30348
Tampa, FL 33630-3348

- If you're new and wondering how you get one of those nice looking 911 address signs, you can find the order form by clicking [here](#).
- You can log in to view documents, and make dues payments by visiting:

<https://coosawatteeriverresort.connectresident.com>

- Do not speed! Make sure to follow the speed limit. This is not only to avoid accidents, but also reduces the amount of dust for your neighbors.
- Be aware of any suspicious activity or prowlers! Always contact the Sheriff's office and report to Management.

Emergency Alert & Support Options

In case of emergency dial 911

To report non-emergencies, call Central at 706-640-4010

For DwellingLive support, please email:

dwellinglive@mycrra.com

For Accounting issues, please email:

accounting@mycrra.com

For Campground Water Issues, please email:

Repairs: facilities@mycrra.com

Accounting: accounting@mycrra.com

For general resident concerns, please email:

customerservice@mycrra.com

To sign up to receive text alerts, email your phone number to:

textalerts@mycrra.com

For website support, please email:

websitehelp@mycrra.com

Board Member List

- Beaver Bend
- Randy Click - rclick@mycrra.com - term exp. 2022
- Susan Decker - sdecker@mycrra.com - term exp. 2023
- Cindy Pereira - cindypereira@mycrra.com - term exp. 2024

- Beaver Lake
- Jim Brackin - jimbrackin@mycrra.com - term exp. 2023
- Susan Marino - smarino@mycrra.com - term exp. 2024

- Eagle Mountain
- Mike Hill - mikehill@mycrra.com - term exp. 2022
- Enrique Bertran - ebertran@mycrra.com - term exp. 2023
- Vito Molfetto - vitomolfetto@mycrra.com - term exp. 2024

- Beaver Forest
- Joseph Elkins - jelkins@mycrra.com - term exp. 2022
- Dave Bennett - dbennett@mycrra.com - term exp. 2023
- Beth Miros - bethmiros@mycrra.com - term exp. 2024

- Eagle Mountain Campground
- Shelah Muse - smuse@mycrra.com - term exp. 2022
- Malcom Carter - malcolmcarter@mycrra.com - term exp. 2023

CRRA Departmental contact info can be found on our website by clicking the "Support" link at the top of the page.

Wish to bring your ideas or concerns to the Board of Directors? Email us at customerservice@mycrra.com to address the entire Board. Share the best contact information for you and we'll follow up with you.

open communication to all of our owners and
visitors. Please utilize these important links.

[FirstService Resident Login](#)



Coosawattee River Resort
706-640-4010
info@mycrra.com
www.myCRRRA.com