



UPDATE

From the AGM

October 1st, 2021

CRRA Members Weekly Update

Asst. General Manager Community Letter

Happy Friday CRR!

Business this week is a quick update on the bathhouse door project. The hardware was delivered yesterday afternoon and the install will begin soon. The system is very 'plug and play' and should be implemented pretty quickly. Fortunately, getting everyone up and running on the new system is going to be super easy. While it is possible to use fobs with the new system, and we will use them in some scenarios, the new system supports PIN codes which is what we'll be using for most everyone. Being able to implement credentialed access based on something you know (a PIN code) rather than something you have (a fob) means there's no big enrollment and distribution effort required. We're going to export the lot based registrations in DwellingLive in use by the gate system and import the relevant data 1:1 into the bathhouse door access control system. In plain speaking, that means that whatever PIN you have that you can use to open the gates will also work to open all bathroom doors at all bathhouses.

As with your gate PIN codes, be very discerning in who you give your code to as the final responsibility for any damage or illegal activity is tied to the owner of the lot with which the PIN is associated. And that brings me to another point.

There have been a lot of gate strikes recently. More than ten in the last few weeks, in fact. The majority of the incidents have been vendors and contractors. As a courtesy to the lot owner, we

have been going directly to the vendor or contractor and asking them to pay for the damages. So far they have all been compliant. However, if a contractor or vendor enters the community as your guest, you are responsible for them and their actions while they are here. If they arrive, proceed to mow the gate down, and then refuse to pay for it, the charge is going to be applied to your account. Collection for those charges will be pursued just like any other monies owed to the Association. My point is this: please advise your guests on the entry procedure they should be using when they arrive. Obviously no one can control someone else's behavior, and accidents are certainly going to happen, but do what you can to at least reduce the likelihood of being held responsible for costly gate repairs by reviewing whatever entry procedure you're providing for your guests before they arrive.

One last comment I want to make before changing subjects is that we are getting very aggressive in enforcing our By-laws. Specifically I'm referring to assessing charges for gate damage, soon that will be extended to bathhouse damage, and even... moving violations. Our By-laws clearly authorize the Association to levy fines for violating the rules of the road and reckless driving. It also spells out exactly what constitutes reckless driving, and running stop signs is one of those things. I've heard people say, "You can treat the entire resort like it's your private driveway since it's all private property, there are no rules of the road, and the stop signs are just a suggestion." I assure you that's not the case. I personally directed Compliance to issue two \$100 fines just last week, both on the same day - one for a vehicle running a stop sign right in front of me, and another for egregious speeding. I can also assure you these enforcement efforts are just beginning.

The last business for the week is to create awareness of a project by the Ellijay-Gilmer County Water & Sewage Authority slated to begin soon. They will be changing out all water meters in the community and replacing them with an automated system to collect usage information. It may be necessary for Authority personnel to be on private property in some instances depending

on the location of each meter. If you have any questions or concerns, please call the Authority at 706.276.2202.

That's all we have for this week, have a great weekend everyone!

Best Regards,
Racey Cave
Asst. General Manager

Town Hall Events

There are town hall events scheduled for the following areas. If you'd like to speak directly with members of the Board of Directors representing your neighborhood, this is a great opportunity.

Beaver Bend

Date: **Friday, Oct. 1st (tonight!)**

Time: 6:00pm - 8:00pm

Location: Fish Trap Park

Eagle Mountain

Date: Saturday, Oct. 16th

Time: 10:00am - 12:00pm

Location: East Park Pavilion

Beaver Forest

Date: Saturday, Nov. 6th

Time: 11:00am - 1:00pm

Location: Fireplace Room (below the POA offices)

Eagle Mountain Campground

Pending

Volunteers Needed!

We are looking for residents who want to volunteer to assist at the POA. If you are a resident in good standing and are interested,

please email reginavalladares@mycrra.com.

Job Openings

We want you to join our team here at the
Coosawattee River Resort!

We offer paid time off, paid health insurance, and paid
national holidays for all full-time employees.

We have job openings in the Housekeeping Dept. starting at
\$10/hr.

We have a job opening in Patrol starting at \$10/hr. To apply, click
[here!](#)

We have job openings for a Maintenance Technicians
starting at \$12.00/hr.

Front Desk, Central Monitoring Department, Gate Attendant, and
Amenities Staff positions are available at \$10.00/hr.

Serious applicants please call 706-640-4010 or email your
resume to michelekellogg@mycrra.com.

A Message From Your Environmental Conservation Committee

There are no known chemicals, such as yeasts, bacteria,
enzymes or other substances capable of eliminating or reducing
the solids & scum in a septic tank. In fact, some may do harm.

Tanks should be checked routinely for solids & scum buildup.

For more info go to:

<https://www.epa.gov/septic/how-care-your-septic-system>

Announcements

- If you're new and wondering how you get one of those nice looking 911 address signs, you can find the order form by clicking [here](#).
- You can log in, view documents, and make dues payments by visiting:

<https://coosawatteeriverresort.connectresident.com>

- Do not speed! Make sure to follow the speed limit. This is not only to avoid accidents, but also reduces the amount of dust for your neighbors.
- Be aware of any suspicious activity or prowlers! Always contact the Sheriff's office and report to Management.

Emergency Alert & Support Options

In case of emergency dial 911

To report non-emergencies, call Central at 706-640-4010

For DwellingLive support, please email:

dwellinglive@mycrra.com

For Accounting issues, please email:

accounting@mycrra.com

For Campground Water Issues, please email:

Repairs: facilities@mycrra.com

Accounting: accounting@mycrra.com

For general resident concerns, please email:

customerservice@mycrra.com

To sign up to receive text alerts, email your phone number to:

textalerts@mycrra.com

For website support, please email:

websitehelp@mycrra.com

Board Member List

- Beaver Bend
- Randy Click - rclick@mycrra.com - term exp. 2022
- Susan Decker - sdecker@mycrra.com - term exp. 2023
- Cindy Pereira - cindypereira@mycrra.com - term exp. 2024

- Beaver Lake
- Jim Brackin - jimbrackin@mycrra.com - term exp. 2023
- Susan Marino - smarino@mycrra.com - term exp. 2024

- Eagle Mountain
- Mike Hill - mikehill@mycrra.com - term exp. 2022
- Enrique Bertran - ebertran@mycrra.com - term exp. 2023
- Vito Molfetto - vitomolfetto@mycrra.com - term exp. 2024

- Beaver Forest
- Joseph Elkins - jelkins@mycrra.com - term exp. 2022
- Dave Bennett - dbennett@mycrra.com - term exp. 2023
- Beth Miros - bethmiros@mycrra.com - term exp. 2024

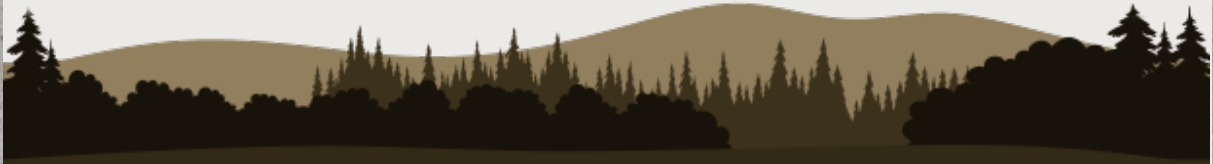
- Eagle Mountain Campground
- Shelah Muse - smuse@mycrra.com - term exp. 2022
- Malcom Carter - malcolmcarter@mycrra.com - term exp. 2023

CRRA Departmental contact info can be found on our website by clicking the "Support" link at the top of the page.

Wish to bring your ideas or concerns to the Board of Directors? Email us at customerservice@mycrra.com to address the entire Board. Share the best contact information for you and we'll follow up with you.

open communication to all of our owners and
visitors. Please utilize these important links.

[FirstService Resident Login](#)



Coosawattee River Resort
706-640-4010
info@mycrra.com
www.myCRRA.com